

***Playground Frequently Asked Questions***  
***Playground Camp is 9am-3pm Mondays-Thursdays and 10am-3pm Fridays.***

**Due to the pandemic, we have made some changes to the program.**

**1. Why are the numbers reduced at each playground site?**

Our main goal is to keep the participants and staff safe. To do this we have reduced the number of participants at each site. This will allow us to still offer a variety of activities and stay socially distanced.

**2. Is camp from Monday-Thursday or Monday-Friday? Are you offering Fabulous Fridays or Field Trips?**

Camp is Monday-Thursday, 9am-3pm and we have added Friday this summer, 10am-3pm.

This summer we will not be offering Fabulous Fridays or Field Trips.

All camps will be at their playground site Monday-Friday.

**3. What is the refund policy?**

To make sure that all spots are full, there will be no refunds after June 4.

**4. How do you handle someone testing positive for COVID at camp?**

We would do contact tracing and inform the families at that camp.

**5. What are your Health and Safety guidelines?**

Our main goal is to keep all of the participants and staff safe. We will have hand sanitizer available for everyone, the staff will do a visual health screen each morning at drop off, and the staff will sanitize the supplies and equipment throughout the day.

**6. What will you do each day at camp?**

Activities will vary from group games, crafts, and free time. The counselors will hand out newsletters on Monday morning each week explaining what they will be doing each day throughout the week.

They are also viewable on our website.

**7. Can I pick up my child early? Can they arrive late?**

Yes, you can pick up your child early or arrive late. We understand these children have busy schedules and do a variety of activities. Please let the counselors know if you will be picking up early.

**8. Is there anything my child needs to bring?**

Children will need to bring a lunch, an extra snack, reusable water bottle already filled, mask and please have them apply sunscreen before camp. If they need to bring sunscreen and reapply it, they can do so.

**9. How old does my child need to be to attend the program?**

Children who attend the playground camp must be 6 years old by August 6 (completed Kindergarten) – 12 years old.

**10. Can children leave camp by themselves?**

When registering your child, we ask a question that if your child is older than 8 years old, do they have permission to leave camp. Please check yes or no. If you say no, we do not allow the children to leave on their own.

**11. What happens if it rains while the children are at camp?**

If the rain begins while the kids are at camp, we will keep an eye on it and make a call beforehand if we think it is serious. Our goal is to continue with the day as much as possible. If we need to decide beforehand, we will inform all families by 8am. We do not have an indoor location this summer. All 7 locations have a pavilion for cover.

**12. What parks do you have that offer playground camp?**

We have 7 locations - Coopertown, Grange, Hilltop, Merwood, Paddock, Veterans, Westgate. All locations have a bathroom/port-a-potty and a hand washing station.

**13. Who should I contact if I am going to be late for pick up?**

If you know you will be late ahead of time, you should tell any of the counselors. If it is last minute, you should call or text the lead counselor. More than two late pick-ups could jeopardize your child's ability to attend camp.

**14. Do the counselors have background clearances? Are they CPR and First Aid certified?**

All of our staff has the background clearances completed. Each location has at least 2 staff who are CPR and First Aid Certified.

**15. What if my child has a fever?**

If your child has a fever at camp, we will call the parents and let them know they need to pick up their child right away. We ask that all participants be fever free for 24 hours before returning.

**16. How can I receive notifications on what they are doing at camp?**

All of our playground camps send home a newsletter at the beginning of each week.